



## CANCELLATION POLICY

We're a small business with a big emphasis on quality care.

We're proud to run on time so you can plan your day effectively.

In order to keep offering you incredible service, we have developed a Cancellation Policy

Our policy is as follows:

- If you need to reschedule an appointment you must provide us with at least 24 hours' notice to avoid a fee\*.
- If you miss an appointment without notice the full fee\* will apply. We do our best to remind you of appointments, it is ultimately the patient's responsibility to remember their scheduled appointments

\*Health fund benefits do not apply to these fees

We understand that sometimes life gets in the way of scheduled appointment times, and we do take extenuating circumstances into consideration.